

Refund and Cancellation Policy

Article Processing Charges (APCs)

- APCs are payable only after final acceptance of a manuscript.
- Once the APC invoice is generated and payment is made, it is non-refundable, as editorial, production, and hosting work begins immediately.
- In case of duplicate payments or technical errors, a full refund will be processed.
- APC Waiver: All APCs are waived until June 2026.

Refund Processing

- Refunds (where applicable) will be made via the original mode of payment within 15–30 business days.

Contact Information

- For cancellation, refund, or substitution requests, please contact us at:
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